



# Product Safety Recall

## Joystick Piloting for Outboards – Intermittent Steering Issue

Models Covered 2016+	Serial Number
Joystick Piloting for Outboard Models that have Design 2 Joystick and are 6 turns lock-to-lock	All

### Joystick Identification Pictures

Design 1	Design 2
 62641	 62532
Boats Not Affected	Affected Boats

- **Defect:** There is a potential for an intermittent steering issue with the autopilot functionality on boats that have both: Joystick Piloting for Outboards with Design 2 Joystick
- Helm steering that has command control module (CCM) calibrated to 6 turns lock-to-lock

**Hazard:** An unexpected change to the boat's route could lead to a collision and result in injury or death.

### What to do:

Design 2 Joystick on your vessel, please contact your Authorised Mercury Marine Dealer who will arrange for the vessel to be inspected to check whether it is affected by this recall and, if so, for the software to be updated to remedy the defect.

The cost of the software update and labor will be covered by Mercury Marine. Do not use the **Route** and **Heading** features in your boat's Design 2 joystick and Multi-Function Display until this is done.

Design 1 Joystick on your vessel, please email [merc.info@mercmarine.com](mailto:merc.info@mercmarine.com) and quote your engine serial numbers. Your vessel is not affected, but this will enable us to remove you from future communications

**Contact details:** Contact Mercury Marine Customer Service on 03 9791 5822 (Monday to Friday, 8.30am to 4.30pm AEST) or email [merc.info@mercmarine.com](mailto:merc.info@mercmarine.com)

To locate your nearest Mercury Marine dealer, visit <https://www.mercurymarine.com/en/au/find-a-dealer/>

See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information